



Warren's Unitary Warranty Claim Procedures

1. Please email our Returns Department at returns@warrenhvac.com. Please provide the following information to help us expedite your claim:
 - A. The serial number of each heater
 - B. The nature of or a description of the issue
 - C. Date when the problem was identified
 - D. Please put the word "**warranty**" in the subject line of the email
2. Warren will issue either a credit or an RGA (returned goods authorization). This is done at the discretion of the Technical Services Manager.
3. If a credit is issued, the heater can be field scrapped.
4. If an RGA is issued, return the heater(s), freight pre-paid, marked with your company name and the RGA number to:

Warren Technology

2050 West 73 Street

Hialeah, FL 33016